



ammolite  
technology

# Questions to consider when choosing a **CLOUD** provider

## What security measures are in place whenever a mobile device or laptop is lost or stolen?

Remote work and mobile devices mean your cloud-accessible data is potentially at risk if an employee's laptop or phone is lost or stolen. Make sure you understand the options you have to avoid data loss or theft if a device goes missing.

## Who outside of my company will have access to my data?

Your organization has a responsibility to the customers and clients who have entrusted you with their personal or business information. This responsibility extends to how that data is handled by any cloud provider you share it with, so make sure you have a clear understanding of who can access what.

## With what frequency is my data backed up (and where is it backed up)?

From power outages to cyberattacks and natural catastrophes – disaster can strike at any time, including to cloud service providers. Ensure you understand what provisions your providers have in place and that you have a plan for dealing with the unexpected, which does not simply include relying on your cloud provider.

## Where is my data actually located?

Many businesses have industry regulations coupled with local and federal guidelines and regulations specifying where data can and can not be stored. It's therefore important to understand your cloud provider's practices ensuring all requirements are met.

## How are services priced and can I expect any surprise costs?

One of the challenges of cloud deployments is understanding what you are paying for. Ensure you are clear on all costs your cloud provider will be charging, including any additional fees which may not be obvious at the time of sign-up.

